

# elizthompson93@gmail.com 443-840-0515

#### **EDUCATION**

### Bradley University, Peoria, Illinois

Bachelor of Science in Public Relations, Graduated December, 2014

- Minor in Business Administration
- Study abroad in Ireland May-June 2013
- •Overall GPA: 3.76, Major GPA: 3.77 (4.0 scale)

#### **WORK EXPERIENCE**

## UMBC, Baltimore, Maryland

Office Associate, Student Disability Services

- Assist in proctoring exams for students who require extended testing time
- Oversee and supervise the work of student employees
- Provide general support to students and visitors
- Carry out administrative duties such as filing, typing, copying, etc.
- Handle sensitive information in a confidential manner
- Organize office operations and procedures

## Thompson Vision Care, Greenbelt, Maryland

## Marketing Manager/ Optician

- Design logo with Illustrator
- Produce promotional and informational materials
- Have creative and content control over business's branding
- Maintain computer and manual filing systems
- Reply to email, telephone, or face to face inquiries

#### Texas Roadhouse, Hunt Valley, Maryland

#### Server

- •Help patrons select food and beverages by presenting menu
- Transmit orders to bar and kitchen by recording patrons' choices
- Respond to additional patron requirements by inquiring of needs and observing
- Serve orders by delivering patrons' choices from bar and kitchen; deliver accompaniments and condiments from service bars
- Processing payments and handling cash and credit transactions
- Perform basic cleaning tasks as needed or directed by supervisor

### Mid-Atlantic Sports Network (MASN), Baltimore, Maryland

#### Studio and Production Assistant, Freelance

#### •Operate studio cameras during live Pre-Game and Post-Game broadcasts

- Give cues and time counts to on-air talent
- •Manage the studio & be a direct line of communication from studio to control room
- Ensure that all the equipment is in place and that it has been checked
- Watch and log the game footage for editors to create video packages

### Baltimore Orioles, Baltimore, Maryland

#### Baserunner, Career Introductory Program

- Assist with the preparation and execution of Community Relations projects, programs, and community events
- Photocopy and distribute statistics, game notes and other documents requested by the media, visiting team, etc
- Assist with the execution of in-game promotions
- Assist the set-up and take down of inflatables and activities for children
- Perform additional projects as needed by the Public Relations and Community Relations staff

### Baltimore Orioles, Baltimore, Maryland

#### **Event Staff**

- Monitor event activities to ensure compliance with applicable regulations and laws, satisfaction of participants, and resolution of any problems that arise
- Adhere to event safety standards
- •Greet sport fans with customer service skills and provided information about the ballpark
- Supervise and ensure patrons are safe when entering and exiting the premises
- Provide guests with helpful directions and/or suggestions that will enhance their entertainment experience

### **SKILLS**

- Skilled with both film and digital photography
- Proficient in Photoshop and InDesign
- Basic understanding of Illustrator
- Limited working proficiency in American Sign Language
- Attention to detail
- Multitasking
- Mathematics
- Customer service
- Patience

### **MEMBERSHIPS**

- SABR
- AWSM
- AVVSIVIWBC

## **CERTIFICATIONS**

• SABR Analytics Certification-Level One

#### **Online Portfolio Website**



https://elizthompson93. wixsite.com/ethompsonportfolio